

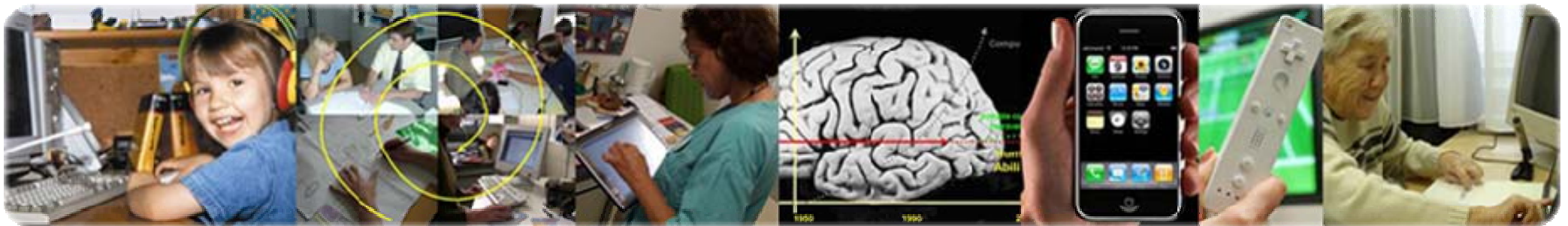
Univ.-Doz. Ing. Mag.rer.nat. Mag.phil. Dr.phil.
Andreas Holzinger

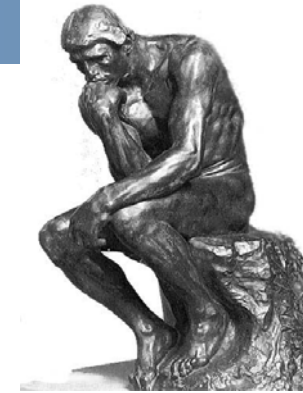
AK HCI: Applying User-Centered Design 706.046

<QUALITY & BUSINESS IN HCI & UE>

Graz, Mo, 14.06.2010, 14:00 (s.t.)

<http://hci4all.at>





- Which measurement scales do we know?
- What physiological parameters can we measure?
- What is ANOVA and what is its purpose?
- What is the difference between an inventor and a discoverer?

Read the following text. What does the F value mean?

computed the learning performance (i.e., score in posttest – score in pretest). An univariate analysis of variance (ANOVA) yielded a significant effect of the learning condition ($F(2, 86) = 13.47, p < .001$) while gender did not result in significant differences ($F(1, 86) = .85, p = .361$). Interestingly, a significant interaction of condition and gender was found at the 5%-level ($F(2, 86) = 3.47, p = .036$). As shown in Figure 4, females performed better in condition T while males achieved slightly higher scores in conditions H and V. A post-hoc Scheffé test for learning conditions indicated that condition V resulted in significantly higher scores ($p < .001$) than both other conditions. Conditions T and V did not result in different scores ($p = .966$).

- The grade for the written work follows also the Austrian 5-point-grading scale and ranges from very good (Sehr gut - 1 -) to fail (Nicht genügend - 5 -).
- 100 point scale, whereby

Fail	Poor	Average	Good	Very Good
Nicht genügend	Genügend	Befriedigend	Gut	Sehr gut
5	4	3	2	1
0-50	51-69	70-79	80-89	90-100

- For each criteria you get up to 10 points, with exception of the formal criteria, which must be fulfilled and any missing part will result in a “not accepted”.
-
- 0) FORMAL CRITERIA CHECKLIST
- 1) ABSTRACT (up to 10 points)
- 2) INTRODUCTION AND MOTIVATION (up to 10 points)
- 3) BACKGROUND (up to 10 points) - The background constitutes the necessary theories, concepts and fundamentals
- 4) RELATED WORK (up to 10 points) - The related work constitutes current work that relates to your topic – state of the art
- 5) METHODS AND MATERIALS (up to 10 points)
- 6) RESULTS (up to 10 points)
- 7) DISCUSSION AND LESSONS LEARNED (up to 10 points)
- 8) BUSINESS CASE (up to 10 points)
- 9) CONCLUSION (up to 10 points)
- 10) FUTURE OUTLOOK (up to 10 points) - Each work should form the basis for future and continuing work

- 0) FORMAL CRITERIA CHECKLIST
- (every point must be completed before consideration of submission)
- Is the cover sheet correct?
- Is the title ok?
- Is the abstract formally ok und ist die deutsche Zusammenfassung ok (see also cat. 3)?
- Are the keywords and the ACM classifications correct?
- Is the Eidestattliche Erklärung signed?
- Is the list of abbreviations and acronyms used in your work complete?
- Is the table of contents complete?
- Is the formal structure ok (margins, page numbers, line spacing, Times New Roman 12 pt)?
- Are all page breaks correct?
- Are all figures readable, correctly aligned and described with figure captions?
- Are all references correct?
- Is the work well written and proofread (spelling, grammar, logical sentences, readability)?

- 1) ABSTRACT (up to 10 points)
- Does the abstract concisely describe the purpose, goal, and/or objective of the work?
- Does the abstract concisely demonstrate the motivation for this work?
- Does the abstract concisely describe the methods and materials used?
- Does the abstract concisely describe what the work contributes/adds to the scientific body of knowledge?
- Does the abstract stimulate an expert to read further?

- 2) INTRODUCTION AND MOTIVATION (up to 10 points)
- Is the problem well defined?
- Is it clearly described why this work is important?
- Is it clearly described how this work contributes to the scientific/engineering community?

- 3) BACKGROUND (up to 10 points)
- (The background constitutes the necessary theories, concepts and fundamentals)
- Is the background work described relevant to your work?
- Does the background work accurately describe the necessary foundation for your work?
- Is the necessary theoretical background sufficiently described?
- Are the – for this particular work – necessary theoretical concepts described?

- 4) RELATED WORK (up to 10 points)
- (The related work constitutes current work that relates to your topic – state of the art)
- Is the relevant related work described and commented?
- Is the state-of-the art clearly visible?
- Have relevant patents been considered?

- 5) METHODS AND MATERIALS (up to 10 points)
- Are the methods and materials appropriately described?
- Is the design and development process appropriately described?
- Are all used materials, equipment, devices appropriately listed and described?

- 6) RESULTS (up to 10 points)
- Are the results adequately presented?
- Are the statistics correct and relevant for your work?
- Are all tables, graphics and charts well related to your work?

- 7) DISCUSSION AND LESSONS LEARNED (up to 10 points)
 - Are the results adequately interpreted?
 - Are the lessons learned well presented?
 - Is a clear contribution towards beyond-state-of the art visible?

- 8) BUSINESS CASE (up to 10 points)
 - Is there a business case for your work?
 - Are there any industrial implications resulting from your work?

- 9) CONCLUSION (up to 10 points)
 - Is the conclusion a careful summary of the main outcome of the work?

- 10) FUTURE OUTLOOK (up to 10 points)
 - (Each work should form the basis for future and continuing work)
 - Is future work clearly described?
 - Can your completed work be used as a basis for a future work?
 - Have you outlined your plans for future work to a certain degree?

Table 1. Types of software engineering research questions

Type of question	Examples
Method or means of development	How can we do/create/modify/evolve (or automate doing) X? What is a better way to do/create/modify/evolve X?
Method for analysis or evaluation	How can I evaluate the quality/correctness of X? How do I choose between X and Y?
Design, evaluation, or analysis of a particular instance	How good is Y? What is property X of artifact/method Y? What is a (better) design, implementation, maintenance, or adaptation for application X? How does X compare to Y? What is the current state of X / practice of Y?
Generalization or characterization	Given X, what will Y (necessarily) be? What, exactly, do we mean by X? What are its important characteristics? What is a good formal/empirical model for X? What are the varieties of X, how are they related?
Feasibility study or exploration	Does X even exist, and if so what is it like? Is it possible to accomplish X at all?

Shaw (2003)

Table 2. Types of research questions represented in ICSE 2002 submissions and acceptances

Type of question	Submitted	Accepted	Ratio Acc/Sub
Method or means of development	142(48%)	18 (42%)	(13%)
Method for analysis or evaluation	95 (32%)	19 (44%)	(20%)
Design, evaluation, or analysis of a particular instance	43 (14%)	5 (12%)	(12%)
Generalization or characterization	18 (6%)	1 (2%)	(6%)
Feasibility study or exploration	0 (0%)	0 (0 %)	(0%)
TOTAL	298(100.0%)	43 (100.0%)	(14%)

Shaw (2003)

ICSE 2012: June 2-9, 2012, Zürich, Switzerland

Table 3. Types of software engineering research results

Type of result	Examples
Procedure or technique	New or better way to do some task, such as design, implementation, maintenance, measurement, evaluation, selection from alternatives; includes techniques for implementation, representation, management, and analysis; a technique should be operational—not advice or guidelines, but a procedure
Qualitative or descriptive model	Structure or taxonomy for a problem area; architectural style, framework, or design pattern; non-formal domain analysis, well-grounded checklists, well-argued informal generalizations, guidance for integrating other results, well-organized interesting observations
Empirical model	Empirical predictive model based on observed data
Analytic model	Structural model that permits formal analysis or automatic manipulation
Tool or notation	Implemented tool that embodies a technique; formal language to support a technique or model (should have a calculus, semantics, or other basis for computing or doing inference)
Specific solution, prototype, answer, or judgment	Solution to application problem that shows application of SE principles – may be design, prototype, or full implementation; careful analysis of a system or its development, result of a specific analysis, evaluation, or comparison
Report	Interesting observations, rules of thumb, but not sufficiently general or systematic to rise to the level of a descriptive model.

Shaw (2003)

What did you contribute beyond state-of-the-art?

It's better for you as the author to explain than for the program committee to guess. Be clear about your claim ...

Awful	▼	• I completely and generally solved ... (unless you actually did!)
Bad	▼	• I worked on galumphing. (or studied, investigated, sought, explored)
Poor	▼	• I worked on improving galumphing. (or contributed to, participated in, helped with)
Good	▲	• I showed the feasibility of composing blitzing with flitzing. • I significantly improved the accuracy of the standard detector. (or proved, demonstrated, created, established, found, developed)
Better	▲	• I automated the production of flitz tables from specifications. • With a novel application of the blivet transform, I achieved a 10% increase in speed and a 15% improvement in coverage over the standard method.

Explain the relation to other work clearly ...

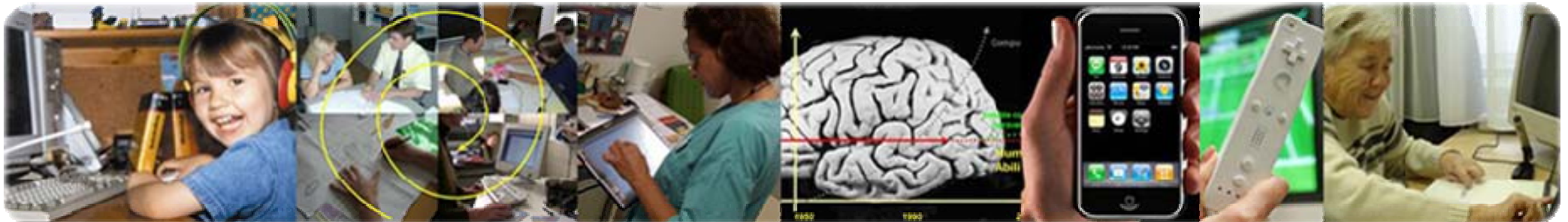
Awful	▼	The galumphing problem has attracted much attention [3,8,10,18,26,32,37]
Bad	▼	Smith [36] and Jones [27] worked on galumphing.
Poor	▼	Smith [36] addressed galumphing by blitzing, whereas Jones [27] took a flitzing approach.
Good	▲	Smith's blitzing approach to galumphing [36] achieved 60% coverage [39]. Jones [27] achieved 80% by flitzing, but only for pointer-free cases [16].
Better	▲	Smith's blitzing approach to galumphing [36] achieved 60% coverage [39]. Jones [27] achieved 80% by flitzing, but only for pointer-free cases [16]. We modified the blitzing approach to use the kernel representation of flitzing and achieved 90% coverage while relaxing the restriction so that only cyclic data structures are prohibited.

Shaw (2003)

■ Questions?

**Let us make together, today
Computer Applications
of tomorrow
more usable for all!**

Herzlichen Dank für Ihre Aufmerksamkeit!



- Card, S. K., English, W. K., and Burr, B. J. Evaluation of mouse, rate-controlled isometric joystick, step keys, and text keys for text selection on a CRT, *Ergonomics* 21 (1978), 601-613.
- Carroll, J. M. (ed.), *Toward a multidisciplinary science of human-computer interaction*, (San Francisco: Morgan Kaufmann, 2003).
- Kaindl, H. Methods and modeling: Fiction or useful reality?, *CHI 2001*. (2001), 213-214.
- Newell, A., and Card, S. K. The prospects for psychological science in human-computer interaction, *Human-Computer Interaction* 1 (1985), 209-242.